



# Tempe Municipal Court

## 2016 State of the Court Executive Summary



It is my honor to personally present, for my last time, the Executive Summary of the Tempe Municipal Court. Our Court has not only been committed to pursuing the strategic agenda as set forth by the Arizona Supreme Court, but also mindful of operating practices guided by the "Tempe Way". Everything that we have done, and continue to do, is to provide excellent service to all who have internal and external business with the Court. It has been my privilege to serve this Court as Presiding Judge for the last six years, and I know that I leave behind a strong team to support our endeavors in the future.

MaryAnne Majestic  
Presiding Judge  
Tempe Municipal Court

### Mission

*The Tempe Municipal Court is committed to providing the community with an independent judiciary, which serves the public by the fair and impartial administration of justice resulting in the enhancement of public trust and confidence in our court system.*

### FAST FACTS

- ⇒ Tempe Municipal Court is one of 172 limited jurisdiction courts in Arizona and is the fifth largest Municipal Court in the State in terms of case volume.
- ⇒ The Court has the highest case-to-personnel ratio and second highest revenue-to-expenditure ratio of the largest Municipal Courts in Maricopa County.
- ⇒ The Court has three Judges, two Commissioners and 33 staff positions.

### » 2015 Operational Efficiencies & Accomplishments «

- Cost-per-Case — \$59.32, second lowest of the largest Municipal Courts in Maricopa County.
- For every \$1 expended on Court operations, the Court collected \$2.56 in fines and fees in FY14/15.
- Collected \$203,541 in fines, fees, & victim restitution through the Administrative Office of the Courts' Tax Intercept Program.
- Clearance Rate—104 percent, measured as the number of cases disposed compared to filed in FY14/15.
- Veterans' Court celebrated its first anniversary and served 264 veterans.
- Expanded Court website services to provide online case access.
- Mental Health Court, in its 12th year of operation, served 160 Seriously Mentally Ill (SMI) individuals.
- Installed digital audio/video evidence presentation systems in all courtrooms.

### » Fostering Education; Learning; Improving Public Access «

- Partner with Tempe Social Services' Kid Zone for Law Day.
- Host Tempe Leadership Government Issues Day.
- Participate in Mayor's Youth Advisory Commission's Youth Town Hall, and Mayor and Council's Underage Drinking Forum.
- Judges and management develop curriculum and serve as faculty for judges and court personnel statewide.
- Serve as a resource to schools to offer presentations on the law to students of all ages.
- New technology to assist with translation for hearing impaired persons at customer service windows and in courtrooms.

### » Community Outreach & Partnerships «

- Partner with Project Homeless Connect & Veteran Stand Up/Down, collaborations to meet the needs of the homeless.
- Partner with Mercy Maricopa Integrated Care to provide a Mental Health Court docket for persons diagnosed with mental illness.
- Partner with Community Services' Adopt-A-Senior Program.
- Participate in Valley Metro's regional e-citation project.
- Shared Tempe Municipal Court's Case Management System (CMS) with Mesa in 2015. Continue to work collaboratively to develop CMS enhancements.
- Partner with 29 courts in Maricopa County Regional Homeless Court, which served 193 homeless individuals in 2015.
- Participate in local, regional and statewide community and court improvement efforts, including:
  - ◇ AZ Supreme Court Interpreter Program Advisory Committee
  - ◇ Tempe Coalition to Reduce Underage Drinking & Drug Use

### » Looking Forward to 2017 «

- Continue Capital Improvement Project to improve public service & preserve City assets by revitalizing Court facility.
- Upgrade system to display court calendars on monitors in court lobbies & evaluate alternatives to provide online access.
- Use Department of Public Safety interface to enter criminal dispositions into the AZ Criminal Justice Information System.
- Continue collaboration to serve more veterans by establishing an East Valley Regional Veterans Court.
- Expand access by providing public computer terminal in Court lobby.

### Charges and Petitions Filed - FY 14/15, FY 13/14 and FY 12/13

Charge Types	FY 14/15		FY 13/14		FY 12/13	
	Charges	% of Total	Charges	% of Total	Charges	% of Total
Criminal Traffic and Misdemeanors	18,621	30%	19,417	30%	20,144	29%
Civil Traffic	23,140	37%	22,322	34%	21,567	32%
Civil Other (Parking, Local Ordinances)	19,562	32%	23,263	35%	26,231	38%
Total Protective Order Petitions Filed	821	1%	910	1%	843	1%
Total	62,144		65,912		68,785	

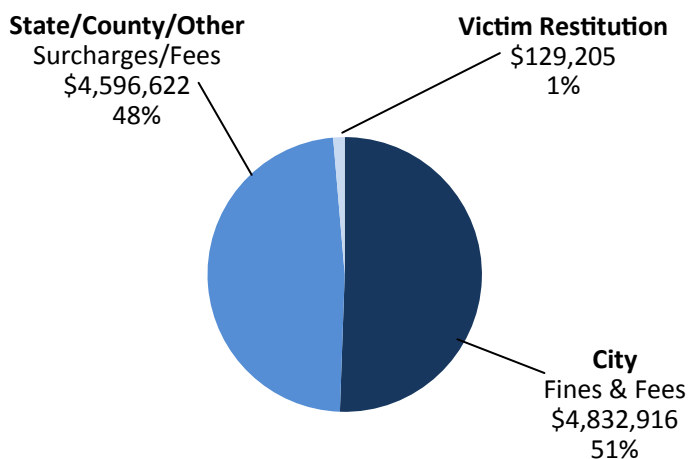
### Customer Service - FY 14/15, FY 13/14 and FY 12/13

Measurement	FY 14/15	FY 13/14	FY 12/13
Court Visitors Screened through Security	131,985*	136,087	137,084
Individuals Served at Public Window	57,876	55,536	55,189
Payments by Phone (IVR)	15,401	15,519	18,708
Payments by Website (IWR)	23,602	21,483	17,591
Mail Payments Processed	7,358	9,410	13,342
Correspondence Received/Filings Processed	30,130	26,986	28,154

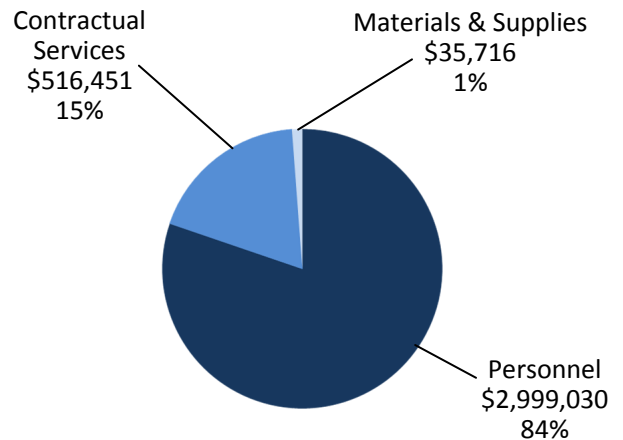
\*Calendar year 2015.

### FY14/15 Financial Information

Total monies collected by the Court in Fiscal Year 14/15 was \$9,558,743. Tempe Municipal Court operating budget from City general fund for Fiscal Year 14/15 was \$3,551,197 (excludes City Internal Services budget).



Revenue: What the Court Collects



Expenditures: What the City Budgets for Court Operations

Sources: Administrative Office of the Courts' Case Activity Report FY2014/15; Administrative Office of the Courts' Quarterly Revenue Survey FY2014/15; Tempe Municipal Court Monthly Workload Indicators from Case Management System; PeopleSoft Financials.